

Date: Friday, 06th August 2021
Our Ref: MB/SS FOI 4826

Sid Watkins Building
Lower Lane
Fazakerley
Liverpool L9 7BB
Tel: 01515253611
Fax: 01515295500
Direct Line: 01515563038

Re: Freedom of Information Request FOI 4826

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 26th July 2021.

Your request was as follows:

1. Can the Trust please provide the total number porters that are currently employed/ contracted to perform porter services across the Trust's Hospitals? (This total number of porters can include individual part-time, bank and permanent porter staff that are directly employed by the Trust or porter support procured through a private service provider).

[ISS Healthcare provide the Portering services at the Walton Centre NHS Foundation Trust \(WCFT\). They employ 24.86 WTE \(Whole Time Equivalentents\) within this team.](#)

2. Can the Trust please identify the name(s) of the current system(s) used by Trust staff to dispatch porters to jobs around the Trust's Hospitals on a daily basis? (e.g. Push To Talk Radio / Bleeper, Smart Phone / Tablet Application, Excel Spreadsheet, Paper-based System and/or Task Management Software on a Computer). By "Dispatch" we refer to the process of activating an individual Porter to take on a specific Job with the hospital.

[WCFT use the CARPS Task Management Solution \(Software Version 8.0.0.20\)](#)

3. Can the Trust please provide clarification on the current contractual relationship of porter support, by this I mean - are porters directly employed by the Trust? or can the Trust provide both the name of the private provider contracted to deliver porter services and the time frame remaining on that contract until review?

[The porters are supplied by ISS Healthcare - The current contract will expire on 31/03/2022.](#)

4. Can the Trust please provide an updated estimate of the total number of 'acute care' beds currently dispersed across its hospital site(s)?

[WCFT currently has 151 active beds in service - 112 General & Acute Beds, 39 Rehab Beds](#)

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in

line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4826 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information